



## WHY IT MATTERS...

## SENIOR CARE COMMUNITIES

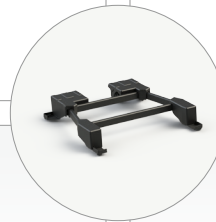
Senior care communities incorporating controlled mobility (*Swivel...Roll*) features onto dining room furniture identified the following:

### ADMINISTRATION / MAINTENANCE

- ✓ Reduced capital expenses
  1. Chairs remain in service 4-7 years longer
  2. Damage to floors is eliminated
  3. All existing damaged chairs can be brought back into circulation
- ✓ Increased occupancy (families/visitors see the increased level of resident centered care provided in the dining room)
- ✓ Staff appreciate management pro-actively addressing workplace safety

### HUMAN RESOURCES

- ✓ Increased staff retention (reduced physical demands of care staff)
- ✓ Increased recruitment (attracts early retirees looking to become re-engaged in the care community)
- ✓ Reduced absenteeism (less injuries/fatigue to front-line staff)
- ✓ Reduced staffing costs (overtime and workers' compensation claims)



### CAREGIVERS

- ✓ Reduced physical effort while performing daily tasks of moving residents up-to and away from tables
- ✓ Reduced workplace injuries
- ✓ Soft skills (ie. compassion, empathy, tolerance) become more evident as physical fatigue diminishes
- ✓ Better **work / life balance** as front-line staff tasked with moving seated individuals up-to and away-from tables have more energy at the end of a shift

### RESIDENTS

- ✓ Increased dignity
- ✓ Increased engagement/interaction with staff
- ✓ Enhanced relationships with care providers
- ✓ Increased safety when being seated

### FAMILIES

- ✓ Increased level of service satisfaction
- ✓ Increased level of confidence in staff



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**Chair** *Caddie*



## FROM THE FIELD...



### Enhancing Mobility and Efficiency

Recently, a Chair CADDIE from ComforTek Seating was purchased by a facility to test its compatibility with one of their existing dining chairs. Over the course of approximately six weeks, the CADDIE had been utilized with various residents and staff members, several advantages for the residents, staff, and the facility as a whole became apparent.

The staff members were pleased to discover that the CADDIE functioned smoothly in the dining room and even rolled effortlessly on the carpeted surface in the multipurpose room. Consequently, relocating seated residents to a table required minimal effort. From the perspective of the facility administrator, the Chair CADDIE has significantly simplified the task of assisting residents when being seated. One notable benefit is the secure attachment of the CADDIE to the chair, which eliminated concerns about the chair accidentally dislodging from the CADDIE.

Additionally, it became evident that the CADDIE reduced the daily wear and tear on their chairs, ultimately reducing the need for annual replacements. Also, the floors of the facility required less maintenance and repair as the frequency of chair movement was reduced, which can typically cause damage.



### Increased Occupancy & Revenue

A care home administrator shared the following. "Daily, his community receives tour requests from families searching for a new home for their parent(s). Typically these tour requests occur around mealtimes.

To demonstrate the "level of care" his community provides, a complete set of chairs with mobility features was placed into the dining room. Specifically, he did not want staff to push...pull...shove...twist when assisting a seated person up-to the table.

His rationale, "by demonstrating a high level of patient centered care for each resident in the dining room (even for residents with limited mobility) family members can expect that same level of care to be shown throughout the community."



### Dignity and Respect

A care home called to reorder chairs for their dining room. In 2017 they placed a set of chairs which included "mobility features" into their dining room.

They went on to share with us, "Prior to receiving these chairs in 2017, they documented 5-8 incidents/month where a seated resident would "strike" or "lash out" at the caregiver who was assisting them up-to the table. Interestingly, since the Titan Series "mobility chairs" arrived (2017) they have not had another documented case of this occurring."

Their takeaway, dining chairs fitted with "mobility features", enable care staff to focus on developing a relationship with residents, as opposed to approaching them from behind only to surprise/aggravate them further by pushing-pulling-shoving-twisting on the back of their chair each time meal assistance was provided."



## WHY IT MATTERS...

## HOME HEALTH / HOMECARE

When chairs are designed to reduce the physical demands of care staff...we also create a **safer, easier** and **more enjoyable mealtime routine** for the following:

### SPOUSE / FAMILY CAREGIVER

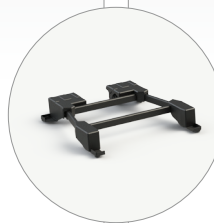
- ✓ Reduced physical demands at mealtime
- ✓ Prevent injuries
- ✓ Reduce falls
- ✓ Much needed caregiving relief

### OT / PT / CARE MANAGER

- ✓ Provide a safer home environment for clients
- ✓ Reduce client injuries / falls
- ✓ Increased job satisfaction

### LOVED ONE

- ✓ Stay at home longer
- ✓ Increased dignity / HI-TOUCH care
- ✓ Enhanced caregiver relationship
- ✓ Increased safety when being seated



### CAREGIVER (PAID)

- ✓ Reduced workplace injuries
- ✓ Provide HI-TOUCH care
- ✓ Enhanced relationships with client

### FAMILIES

- ✓ Peace of mind knowing their loved is being given the best possible respite care

### HOMEOWNER

- ✓ Eliminate floor damage / furniture
- ✓ Delay home repairs

### HOMECARE AGENCY / ADULT DAY CARE

- ✓ Reduced recruitment costs / increases retention rates due to safer work place environment
- ✓ Reduced absenteeism / sick days; Reduced costs of overtime, insurance premiums
- ✓ Early retirees become re-engaged when the physical demands of the task are reduced
- ✓ Increased referrals



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### Bringing Families Together Again

I wish I had found this chair sooner than I did. My husband suffers from Parkinson's. This chair has broken the physical barriers I was having with getting him to the table. It is important for us to sit together.

Now I can get him to the dinner table with ease. And that's all that matters. Thank you for bringing us back together at mealtimes.



### Keeping Loved Ones at Home Longer

I have been struggling pushing my husband in and out of the dining table since he became disabled a year ago. When I saw the Chair CADDIE, I knew it was something that would not only help my husband but myself also.

The struggle is over, and I want to say this chair has been a lifesaver. I recommend the Chair CADDIE to anyone who is dealing with the same issues I have. I love the new chair and it will help with keeping my husband at home where I can care for him.



### Improving Dining Accessibility

My wife has had a traumatic brain injury. She can walk using assistance (rollator) but cannot move herself up-to or away-from a table. Using the dining furniture at home was a struggle for me and our visiting caregiver.

We attempted to reduce the friction between the floor and the chair by adding felt pads to the bottom of the chair legs, even tried the "tennis ball" solution. After cracking one of the dining chairs, I started looking online for chairs with wheels.

I did not want an "odd ball" chair at the table and the visiting caregiver indicated that, a "familiar" chair would be less confusing for my wife. I found ComforTek and was intrigued with the features of the Chair CADDIE. With the Chair CADDIE installed, I can easily move my wife up to and away from the table and we kept a consistent look of dining chairs around the table.



### Life-Altering Chair for Parkinson's Care

This chair has been a lifesaver. My husband has progressive Parkinson's disease and needs 24-hour assistance. We could not find a chair that would fit his needs. An office chair with wheels was not an option because it flew off whenever he was rising or sitting down.

To turn a regular chair away from the table, it had to be lifted with him in it. With the stiffness caused by his illness, he could not help, thus the chair was dragged and quite a number of chairs got broken (along with the floor being damaged.) After days of online research, I came across your swivel chair. It has been life-altering.

I have recommended this chair to so many people who are afflicted the same way he is.