



OUTCOMES...

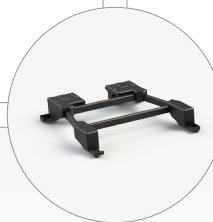
Senior care communities incorporating controlled mobility (**Swivel...Roll**) features onto dining room furniture identified the following:

ADMINISTRATION / MAINTENANCE

- ✓ Reduced capital expenses
 1. Chairs remain in service 4-7 years longer
 2. Damage to floors is eliminated
 3. All existing damaged chairs can be brought back into circulation
- ✓ Increased occupancy (families/visitors see the increased level of resident centered care provided in the dining room)
- ✓ Staff appreciate management pro-actively addressing workplace safety

HUMAN RESOURCES

- ✓ Increased staff retention (reduced physical demands of care staff)
- ✓ Increased recruitment (attracts early retirees looking to become re-engaged in the care community)
- ✓ Reduced absenteeism (less injuries/fatigue to front-line staff)
- ✓ Reduced staffing costs (overtime and workers' compensation claims)



CAREGIVERS

- ✓ Reduced physical effort while performing daily tasks of moving residents up-to and away from tables
- ✓ Reduced workplace injuries
- ✓ Soft skills (ie. compassion, empathy, tolerance) become more evident as physical fatigue diminishes
- ✓ Better **work / life balance** as front-line staff tasked with moving seated individuals up-to and away-from tables have more energy at the end of a shift

RESIDENTS

- ✓ Increased dignity
- ✓ Increased engagement/interaction with staff
- ✓ Enhanced relationships with care providers
- ✓ Increased safety when being seated

FAMILIES

- ✓ Increased level of service satisfaction
- ✓ Increased level of confidence in staff



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Chair *Caddie*



FROM THE FIELD - SENIOR CARE COMMUNITIES...



Enhancing Mobility and Efficiency

Recently, a Chair Caddie from ComforTek Seating was purchased by a facility to test its compatibility with one of their existing dining chairs. Over the course of approximately six weeks, the Caddie had been utilized with various residents and staff members, several advantages for the residents, staff, and the facility as a whole became apparent.

The staff members were pleased to discover that the Caddie functioned smoothly in the dining room and even rolled effortlessly on the carpeted surface in the multipurpose room. Consequently, relocating seated residents to a table required minimal effort. From the perspective of the facility administrator, the Chair Caddie has significantly simplified the task of assisting residents when being seated. One notable benefit is the secure attachment of the Caddie to the chair, which eliminated concerns about the chair accidentally dislodging from the Caddie.

Additionally, it became evident that the Caddie reduced the daily wear and tear on their chairs, ultimately reducing the need for annual replacements. Also, the floors of the facility required less maintenance and repair as the frequency of chair movement was reduced, which can typically cause damage.



Increased Occupancy & Revenue

A care home administrator shared the following. "Daily, his community receives tour requests from families searching for a new home for their parent(s). Typically these tour requests occur around mealtimes.

To demonstrate the "level of care" his community provides, a complete set of chairs with mobility features was placed into the dining room. Specifically, he did not want staff to push...pull...shove...twist when assisting a seated person up-to the table.

His rationale, "by demonstrating a high level of patient centred care for each resident in the dining room (even for residents with limited mobility) family members can expect that same level of care to be shown throughout the community."



Dignity and Respect

A care home called to reorder chairs for their dining room. In 2017 they placed a set of chairs which included "mobility features" into their dining room.

They went on to share with us, "Prior to receiving these chairs in 2017, they documented 5-8 incidents/month where a seated resident would "strike" or "lash out" at the caregiver who was assisting them up-to the table. Interestingly, since the Titan Series "mobility chairs" arrived (2017) they have not had another documented case of this occurring."

Their takeaway, dining chairs fitted with "mobility features", enable care staff to focus on developing a relationship with residents, as opposed to approaching them from behind only to surprise/aggravate them further by pushing-pulling-shoving-twisting on the back of their chair each time meal assistance was provided."